

Mr. Ron DiNicola  
Division Manager  
Valley Works Career Center  
190 Merrimack Street  
Haverhill, MA 01830

April 13, 2011

Dear Mr. Dinicola

I am writing this letter to express my sincere thanks to your staff at Valley Works Career Center. Everyone is very helpful and courteous in what is a hectic work environment. I have been coming to the Valley Works Center for the unemployment assistance program since January of 2010, and have used your services also on prior occasions during the last 10 years.

I am currently finishing a Pharmacy Tech Training Program and doing great. I got into the program through Valley Works. I want to especially thank the Local Veterans Employment Representative, Brynn McLeod, once again for going above and beyond the call of duty, and getting me approved for the training. Mr. McLeod cares so much about the people he serves and about the job he is doing. If it wasn't for Mr. McLeod and Valley Works I'd hate to think of where I'd be right now. It seems that Mr. McLeod truly loves his job helping us Vets. I would not be in this training if it were not for Mr. McLeod. This training is a lifesaver for me. I want your "bosses" to know that over the three or so years that I have known Mr. McLeod I finally feel that I have someone I can count on; someone that's making it happen for me. For that I praise Valley Works.

Thank You  
Thea Gove - Veteran U.S. Army